

EMPIRE FUEL
P.O. Box 492
Wappingers Falls, NY 12590
(845) 297-8007 (845) 691-2662

Thank you for requesting information regarding our company for your fuel oil needs. We are a small- family owned and operated company servicing your area for over ten years. Our goal is to provide you with excellent customer service and top quality fuel at the lowest price possible. We offer a few options when purchasing fuel.

The most basic option we offer is C.O.D. which simply means, you pay at the time of the delivery. Our payment options include: cash, check, or all four credit cards. The minimum we can deliver is 100 gallons. Choosing this method requires you to keep track of the amount of oil in your tank. This allows you the freedom to choose when and how much oil you will be getting delivered each time. During the wintertime please allow two to three business days when calling to place an order.

The second option is, Automatic Delivery. This entails delivering you fuel at the daily rate, automatically. Our computer uses a system called "Degree Days". This system uses two factors- the temperature outside, and your average yearly fuel consumption. Once the computer reaches the appropriate degree day to deliver to your home, the ticket prints and we deliver the fuel on that day. The only form of payment accepted for automatic delivery is a credit/debit card which can be stored on your account.

The last delivery option we offer is our Budget Program. Your monthly budget payment is figured out very simply. We approximate your average yearly fuel usage and multiply that by an estimated fuel price for the year. The total is then divided by eleven months. The same amount will be paid each month from June to April. This allows the month of May to clear up any balance left over. Our goal is to end the season with as close to a zero balance as possible. You will receive a monthly statement which will show your payment and delivery breakdown. (Please call to discuss your individual payment plan)

Empire Fuel does not supply service to your equipment, but have found Fanelli's Heating to be a reputable company with competitive rates. They can be reached by phone at, (845) 691-2488 or you can contact us for a copy of their service agreement.

Both the automatic Delivery and the Budget Program provides you with hassle free deliveries and the relief of never running out of oil.

If you need any further explanation of our options, fell free to call our office at any time! We can be reached at (845) 297-8007 or (845) 691-2662. Or you can find us online, at EmpireFuel.org!

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Name: _____
First *Last*

Delivery Address: _____
Street Address

Town/City

State

Zip Code

Mailing Address (if different than above): _____

Street Address

Town/City

State

Zip Code

Home Phone: (____) _____

Work Phone: (____) _____

Cell Phone: (____) _____

Previous Oil Company: _____

Own Home: _____ Rent: _____ Landlord's Name: _____

Address: _____

Phone Number: (____) _____

Tank Size: _____ Do you use oil to heat your hot water?: yes: ___ no: ___

Approximate Annual Usage: _____

Color of Home: _____ Street your home is off of: _____

Where is your Fill Pipe or Tank Located? (if looking at front door) _____

Any additional information (if necessary): _____

****ALL FUEL CHARGES WILL BE THE
CURRENT COD PRICE PER GALLON****

****DRIVEWAY MUST BE ACCESSIBLE FOR DELIVERIES****

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Please Choose One of the Following:

Automatic Delivery:_____

**Deliveries will be made according to your usage. Our company tries to monitor your usage to the best of our abilities. If you run out or are low please call the office for immediate delivery. During the non-heating season deliveries will be less frequent.*

****PLEASE NOTE AUTOMATIC DELIVERY IS BY CREDIT/DEBIT
CARD BASIS ONLY****

Monthly Budget Payment Plan & Automatic Delivery:_____

**Our Budget Program begins in June and ends in April. Our Budget Program allows you to mail-in monthly payments towards your fuel bill. Any balances left at the end of the season are due by May 31st for that season. If balance is not received by May 31st you will be unable to continue with the budget plan for the new season. If you have a credit it will be forwarded to the new season.*

****YOU MUST CALL THE OFFICE IN MAY TO SET UP BUDGET PLANS AND
TO DISCUSS MONTHLY PAYMENTS****

Credit Card Information:

Visa:_____ MasterCard:_____ American Express:_____ Discover:_____

Account Number:_____ Exp. Date: _____/20_____

Billing Address:_____

Signature:_____ Date:_____

**(A CREDIT/DEBIT CARD IS REQUIRED ON FILE FOR EITHER THE AUTOMATIC
DELIVERY SERVICE OR BUDGET PLAN)**

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- All budget payments are due on the fifteenth of each month. Your credit/debit card will be processed on or on the immediate business day after the fifteenth of the month.

- A service charge of \$25.00 may be inflicted upon on any account that we are unable to process the credit/debit card on file within seven days from the date of delivery.

- Default and Collection Costs- you will be in default if you do not pay a balance on time or file for bankruptcy. Default means we demand immediate payment of the full balance. If we refer collection of the balance to our collection agency, you agree that you will be liable for reasonable Attorney's fees incurred plus all court costs and expenses.

****ALL CHANGES ABOVE MUST BE MADE IN WRITING.**
CANCELLATION OF THIS AGREEMENT CAN BE MADE AT ANY TIME BY
EITHER PARTY IN WRITING.**

Signature: _____ Date: _____